

QSEC TICKET SALES TERMS AND CONDITIONS

- By clicking the “Finalise Order” button you are agreeing to, and acknowledging that you fully understand, these terms and conditions for your QSEC ticket booking.
- Reference to ‘QSEC’ in these terms and conditions means the ‘Queensland State Equestrian Centre’ owned and operated by Moreton Bay Regional Council (ABN: 92 967 232 136) and reference to ‘you’ or ‘your’ means the person/s identified as the customer in QSEC’s online booking process.
- Once a booking has been made, no cancelation, exchange or refund is permitted.
- QSEC accepts no liability for any person’s failure to attend an event for any reason whatsoever.
- Confirmation of your booking will be sent to the e-mail address which you provide. You must notify QSEC immediately if there have been any mistakes with your booking.
- All orders are subject to credit card approval and billing address verification.
- No part of your ticket or booking may be resold or offered for resale (including via online auction sites) or used for advertising, promoting or other commercial purposes (including competitions or trade promotions), either by yourself or another person. In the event of this condition being breached, the relevant ticket may be cancelled without a refund and the bearer of that ticket may be refused admission.
- QSEC assumes no liability for any error, omission, interruption, deletion, defect, delay in transmission, or electronic failure occurring in relation to your booking confirmation.
- The right of admission is reserved by QSEC box office staff at the venue.
- QSEC cannot guarantee your seating allocation and reserves the right to vary seating allocations at its sole discretion.
- Admittance to customers bearing tickets purchased online at a discount price (such as student, pensioner, and concession) will only be upon production to box office staff of relevant ID at the event. Failure to produce appropriate ID may result in the customer being charged full price for their ticket.
- QSEC accepts no liability for any loss, inconvenience, damage, expense, delay or any other claim in relation to changes to the event, which includes without limitation a change in performers, seating allocation or event dates.
- While all reasonable precautions are taken to ensure the security of data you transmit online, QSEC accepts no liability for any loss or expense caused due to fraud or any other form of online security breach. QSEC does not warrant and cannot ensure the security of any information which you transmit.

Moreton Bay Regional Council is collecting your personal information for the purpose of processing your QSEC ticket booking. Your personal information will not be given to any other person or agency unless you have given us permission or we are required by law.